

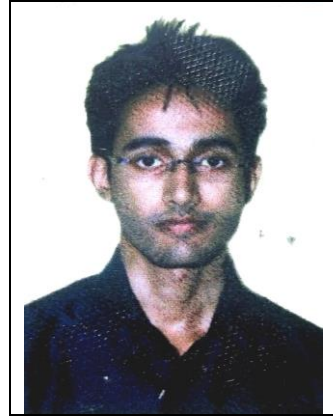
Curriculum Vitae

Abhijit Podder

Qualification: Graduate in Management

Contact Number: 7005464286

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Career Objective:

To work in an organization that will give me a platform to utilize my skills enriching my knowledge in the process to help in corporate growth with my initiative and Managerial skills to excel in the dynamic corporate environment without overlooking basic values of life.

Skill Sets/ Key Competencies/ Personality Traits:

- Optimistic Attitude.
- Adaptability.
- Teamwork and Collaboration.
- Leadership Skills

Academic Profile:

Examination	Specialization	Board/ University	Year of Passing	Percentage/ CGPA
Matriculation	Science	TBSE board	2011	61%
Higher Secondary Examination	Science	TBSE board	2013	50.6%
B.B.A	Marketing Management	ICFAI University Tripura	2018	7.09
MBA	Marketing and HR	ICFAI University Tripura	2020	N/A

Projects Undertaken:

▶ Project Title: A STUDY ON CUSTOMER SATISFACTION TOWARDS CUSTOMER SERVICES PROVIDED BY A RETAIL STORE WITH THE REFERENCE OF BIG BAZAAR AGARTALA

▶ Organization: BIG BAZAAR AGARTALA

▶ Duration: 45days

▶ Location: AGARTALA

▶ Functional Area: Marketing

▶ In two years course of MBA, summer training is a part which provides practical exposure about the real life working environment. So, it is an important and challenging part of three years course curriculum. I want to thank the ICFAI University for giving me this opportunity to do the project.

My study is based on a survey done on customers of a hypermarket named big bazaar with 100 sampling. Here more customers coming for buying the daily needed products. So at the time big bazaar provides some services for more customer attraction. My study is on determining on **CUSTOMER SATISFACTION TOWARDS CUSTOMER SERVICES PROVIDED BY RETAIL STORES IN AGARTALA WITH REFERENCE OF BIG BAZAAR** and find out the current status of Big Bazaar determine its Customer Service

Awards and Achievements:

▶ **Runner up in ENIGMA-2016, Management quiz** conducted by faculty of Management studies, ICFAI UNIVERSITY TRIPURA on 19th February 2016.

Extra-Curricular Activities:

▶ Participated a seminar on “**INVESTOR AWARENESS & CAREER AWARENESS PROGRAM**” organized by ICFAI UNIVERSITY TRIPURA and ICSI on 5th February 2016.

▶ Attended a seminar on “**IIM Calcutta Event**” in ICFAI UNIVERSITY TRIPURA 27th October & 28th October 2017.

▶ Participated in Next Director on “**A STATE LEVEL AD MAKING COMPETITION**” organized by PRAN on 25th January 2019

Hobbies / Areas of Interest:

▶ Listening Music

▶ Use of Gadgets, Smartphones.

▶ Playing Chess

Language Proficiency:

▶ English

▶ Hindi

▶ Bengali

Personal Overall Details:

▶ Date of Birth: 21/02/1994

▶ Name of Father / Mother / Guardian: Rati Kanta Podder

▶ Present address: South Dighi Banamalipur, Agartala -799001

▶ Permanent address: South Dighi Banamalipur, Agartala -799001

▶ Alternative Contact Number (mention only if any): 9862861685

▶ Alternative-mail ID (mention only if any): abhijit.yamraj2@gmail.com

References

1. DR.SUJIT DEB

Associate Professor
Faculty of Management Studies
ICFAI University, Tripura
Contact no-91-9862211451

2. Prof. MOUSUMI BISWAS

Faculty of Humanities and social science
ICFAI University, Tripura
Contact no-91-9862007382

Declaration:

I, hereby declare that, all the information given above is true to the best of my knowledge and belief.

Place: Agartala

Date: 21/09/2019

Signature
(Abhijit Podder)