

Report On

Special Lecture on

“Consumer Rights Awareness: Justice, Problem & Prospects”

6th March, 2020



Organized by

ICFAI Law School

&

Faculty of Management Studies

ICFAI University, Tripura

Lecture delivered by

Adv. Amrit Lal Saha

President, Tripura Consumer Society & Vice- President of Society for Fast Justice, Tripura

Dr. Anjali Chakraborty

Former Associate Professor & President of Society for Fast Justice, Tripura

Content

1. Theme of the Special Lecture
2. About the topic
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Special Lecture on

“Consumer Rights Awareness: Justice, Problem & Prospects”

ABOUT THE THEME

Consumers play a vital role in the development of a nation. Mahatma Gandhi said, "A consumer is the most important visitor on our premises. He is not dependent on us, we are on him. He is not an interruption to our work; he is the purpose of it. We are not doing a favour to a consumer by giving him an opportunity. He is doing us a favour by giving us opportunity to serve him." But of late unfortunately cheating by way of overcharging, black marketing, misleading advertisements, etc has become the common practice of greedy sellers and manufacturers to make unreasonable profits and without heed to confer consumer rights and interests. Modern business is an integral part of current day society. Each company has as a socioeconomic impact on the people and has to deliver the goods and services and the standard of living as per the aspirations of the people. It has a great social responsibility towards the well being of society. Therefore consumer is an important component of society and business has an obligation to him. But, when the goods are short in supply the producers charge high prices and consumers have no choice other than to purchase what is available. Therefore, consumer is to be protected from unsafe products, poor quality of goods and services, high prices, unfair trade practices and misleading advertisements.

OBJECTIVES

- 1. To educate the Management and law Student who in future will act as a Consumer, Investors, Manager or a lawyer about the consumer rights and create awareness enabling them to protect themselves from being exploited.**
- 2. To guide Consumers' about malpractices such as misinformation, cheating and overcharging, non-adherence to various legislation etc leading to their exploitation**
- 3. To guide, counsel and create awareness amongst agencies and investors relating to the ethics for creating an atmosphere of trust and confidence amongst consumers and investors.**
- 4. To identify the challenges and benefits relating to the Consumer Protection Act**
- 5. To promote free interaction of students with the experts.**

OUTCOME

The lecture highlighted about the various possible forms of exploitation of consumers by manufacturers and traders, and the current state of laws relating to the problems of consumer protection against exploitation. The factors which contribute to the preparation of such consumer exploitation are also discussed and the effectiveness of the existing legal mechanism are examined by the dignatories. Finally valuable suggestions to enhance consumer protection are also offered. The students found vast interest in the field by interacting with the experts.

PARTICIPANTS

This Special Lecture is primarily focused on Law and Managements students of Icfai University, Tripura.

INTRODUCTION OF DIGNATORIES

1. **Adv. Amritlal Saha:** President, Tripura Consumer Society & Vice- President, Society for Fast Justice, Tripura.
2. **Dr. Anjali Chakraborty:** Former Associate Professor & President of Society for Fast Justice, Tripura.
3. **Prof. Amita Choudhury:** Executive member of the Society for Fast Justice, Tripura
4. **Dr. Bhaskar Roy Barman:** Executive member of the Society for Fast Justice, Tripura
5. **Shri Babul Saha:** Treasurer, Society for Fast Justice, Tripura.

Photographs attached:



Introductory speech delivered by Dr. Dhananjay Datta, Co-ordinator of Faculty of Management Studies, ICFAI University, Tripura



Felicitating of Dr. Anjali Chakraborty by Dr. Ishita Chatterjee, Principal, ICFAI Law School



Felicitating of Prof. Amita Choudhury by Dr. Ishita Chatterjee, Principal, ICFAI Law School



Felicitation of Adv. Amrit Lal Saha by Dr. Dhananjoy Datta, Co-ordinator of Faculty of Management Studies



Felicitation of Dr. Bhaskar Roy Barman by Dr. Dhananjoy Datta, Co-ordinator of Faculty of Management Studies



Dr. Anjali Chakraborty while delivering her valuable speech



Students of Faculty of Management Studies and ICAI Law School attending the Special Lecture



Dr. Ishita Chatterjee, Principal, ICFAI Law School delivering her vote of thanks



Group Photo with the dignitaries.